

To Whom It Concerns:

I have known Shawna Citron for the last eleven years as her clinical supervisor when she conducted psychological assessments in a systems of private, Jewish Day Schools. Shawna's performance was consistently in the realm of "exceeds expectations" during this entire period according to teachers, parents, colleagues, and in my evaluations of her work. Not the least of her achievements is that students reported being most at ease with her. Shawna is an optimistic, encouraging person who conveys this in social encounters. She is a skilled diagnostician, informed, curious and open to new ideas strategies and techniques of helping students understand and address their obstacles to learning. She is an excellent team member, always available to assist and help students and their families move forward. Numerous parents reported how relieved they were to understand the challenges to learning their children faced, and how they and the schools could be helpful to them. All of this she reflected in well written psychological reports. Shawna's integrity and presentation as a professional on whom others depended were models of behaviour to new members of staff. I feel certain she will impress others in new settings this way.

Yours truly,



Ruth Borchiver, Ed.D.C.Psych.
Chief Psychologist



United Synagogue Day School

בית חנוך שלם

HEAD OF SCHOOL
LUCY COHEN

December 14, 2001

To Whom It May Concern,

This letter is to confirm that Shawna Citron was employed at United Synagogue Day School (USDS) as a Psychoeducational Consultant from February 1990 until June 2001. In this role, Mrs. Citron was responsible for conducting classroom observation, performing extensive Psychoeducational testing, and analyzing the results. Once this process was completed, Mrs. Citron would meet with parents, teachers, and support services within the school to interpret the results and provide recommendations. In addition, she was responsible for developing the Individual Learning Plan, a document of specific modifications and useful suggestions for teachers and parents.

Mrs. Citron was always caring in her assessment of the children. Ensuring that the process was a positive one for the student was of the utmost importance to her. The children genuinely enjoyed their time with Mrs. Citron and walked away from the experience feeling good about themselves. Mrs. Citron was able to produce a thorough report and completed it in an expedient fashion. Parents appreciated her professional manner and felt that the process was an informative and worthwhile one.

I would have no hesitance in recommending Mrs. Citron as a capable and committed professional in the field of School Psychology. I wish her good luck in her future endeavours.

Sincerely yours,

Gail Silver
Principal

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3072 Bayview Avenue,
Toronto, Ontario M2N 5L3
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Fax (416) 225-9108

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FEDERATION

UJA Federation provides funding for Jewish education at USDS



Close

From: Wilson, Norine
To: Bauml, Ruth (Dr.)
Cc: Rowan, Sue; Citron, Shawna
Subject: Shawna Citron
Sent: 25/06/2002 2:16 PM

Importance: Normal

This year our school has had the privilege of working with a true professional, Shawna Citron, as our school psychoeducational consultant. The welfare of the student was always first and foremost. During her parent meetings she was able to explain the lengthy assessment results so that they understood what was done, the results, the future and answer any questions that arose. They left feeling informed and knew they were part of the school partnership.

As a member of the School Team, she was supportive of staff and helped to provide information and strategies to them in dealing with some of our special needs students.

Punctuality and her winning smile were definitely appreciated.

We would like to continue to work with her in September. Not just would like, but we need to work with her in the Fall.

If you need any more information, please do not hesitate to call me.

Norine Wilson

Principal
Sloane Public School
416-397-2929 fax:416-395-4213
email: norine.wilson@tdsb.on.ca

Dear Shawna,

I would like to take this opportunity to thank you for conducting our son's psychoeducational testing in such a professional manner.

You had the gift of putting him at ease right from the start.

You also communicated articulately his strengths and areas of weakness, both to him and to us, his parents.

We appreciate the way in which you followed up with phone calls, written reports and contacting the appropriate people – in a very timely fashion.

Your thoughts and suggestions were very clear and most helpful.

Thanks to your skills and your kind personality, the testing experience was a very positive one for our son and for us. Because of this, we look forward to a positive first year at high school.

Sincerely,

Citron

From: " " <@rogers.com>
To: " " <jcitron@rogers.com>
Sent: Thursday, May 12, 2005 11:05 PM
Subject: Re: Emailing:

Just wanted to take this opportunity to thank you for completing the report so quickly and again for the special care you showed in dealing with Emily. You made what could have been a difficult, stressful ordeal in to a pleasurable one for Emily and myself. You are professional and warm which is a wonderful combination. It was a pleasure working with you and I appreciate the open line for future help for Emily.

Best wishes always,

Toronto, Ontario
M6C 3J5

Shawna Kalles-citron

May 24, 2005

Dear Shawna,

Enclosed please find payment for the psychoeducational assessment you carried out for Hannah. Please send me a receipt so that I can submit it to my insurance company.

My husband and I found your report and the meetings with you to be extremely informative and helpful. Hannah found the whole experience to be fun, challenging, and affirming. I want to thank you for your attention and excellent work.

Sincerely,

From:
Sent: September 2, 2008 6:20 PM
To: Shawna Citron
Subject: RE: [REDACTED]yF.doc

Hi Shawna,
believe it or not, I just picked up the e-mail. The system has undergone more than its share of blips. I visited Heally in class today; such a sweetie, but oh so needy. I feel for her. However, we will do what we can of course.
I have to say that I have seen many reports, but I do value yours. The info is pertinent, user-friendly and applicable for the classroom. you' re very good at what you do!

From: [REDACTED]@[REDACTED].com]
Sent: March 28, 2008 4:25 PM
To: Shawna Citron
Subject: School meeting appointment

Dear Shawna,
Firstly, I would like to thank you for a most detailed, clear and self-explanatory report which I feel not only describes Ibrahim's present condition and his personal struggles but also gives hope to us all that things can improve for him significantly with the right kind of support. With your insights you have not only highlighted Ibrahim's problem areas but have also done him justice by pointing out his strengths and potential. As a mother I could not have asked for a more accurate description of his present state. Indeed it has helped me understand my child better and will hopefully allow his teachers at school to help him with a more appropriate approach. My heartfelt thanks to both you and Kally once again.
I have spoken to the Special Needs Coordinator at Bayview Hill Elementary regarding the meeting in which they will review the report. She said that they would be happy to have you attend the meeting and wanted to set a date for some time next week. They are open to any day except the 2nd of April and they prefer 9am. Please let me know what time and day suits you so we can set an appointment.

Best Regards,

[REDACTED]

Sent via BlackBerry

Nov 30/07.

Shawna,

Thank you again for all of your support and assistance.

Your warm + nurturing approach + how you engaged Jared helped to address a lot of our anxiety during the assessment process.

We so appreciate all of the kindness that you have shown to our family.

Warm regards,

[Redacted signature]

February 17/09

Dear Shawna:

Thank you for assessing Grace. We appreciate your explanations and findings. Grace really enjoyed working with you which is fantastic! We did too!

Could you be kind enough to send a hard copy of your assessment to Carrie Steele? She'd like it sent to her confidentially at Crestwood.

Thanks again!
Best wishes, LK.

[Redacted signature]

From:
Sent: June 30, 2009 12:40 PM
To: Shawna Citron
Subject:

Dear Shawna:

Now that the kids are off to camp, I have some time to play catch up. I want to start by thanking you for taking the time to assess Jessica. I believe that your compassionate, kind nature together with your professional ability make you outstanding at what you do. You not only highlight and define the issues but provide solutions enabling everybody to feel optimistic and hopeful. Although there were no surprises I did feel badly re: the significance of the learning disability as I can anticipate some of her future challenges. That said, not knowing does not make it not so and at least now we can get on with the business of helping her with some of her challenges while focusing on her strengths.

From:
Sent: June 30, 2009 8:49 AM
To: 'Shawna Citron'
Subject: thanks

Hi Shawna, just a reminder to send me some tips on teaching the multiplication tables to Matthew.

Also, I just wanted say thank you. You are really animated and provide excellent examples when you spoke to Matthew and I think both those things help me and him to remember the key points. I think you have a wonderful gift. Later, when we got home, Matthew asked me to tell him again what you had said, so I thought that was a really good sign...

Thanks again,

Sent: October 25, 2006 12:03 PM
To: Shawna Citron
Subject: (no subject)

Dear Shawna,

I just wanted to thank you for your the very thorough assessment you gave Michelle. Your findings and recommendations were extremely helpful in our continued journey to helping our daughter get through these very challenging times. I was especially impressed with the fact that you took the time to come out and meet with the psychologists and guidance councillor's at her school, to go through her assessment with them and recommend different learning strategies that they could include in her IEP.

I am happy to report that the school has already started implementing some of those strategies even though the IEP is not yet complete.

Regards,

From: [REDACTED]@[REDACTED].com
Sent: October 25, 2007 6:02 AM
To: Shawna Citron
Subject: Re: Please read over and let me know if you have any questions

WOW...THANK YOU !!

That is one thorough document!

You are truly fantastic at what you do.

Looking forward to seeing you again at the s

[REDACTED]

Dear Shawna,
Thanks for the very fast
reponse and the positive
approach. Loek really
enjoyed working with
you. It was a great
experience for him.

Kind regards, [REDACTED] &
[REDACTED]
& Loek

May 7, 2007

Dear Shawna:

It has been wonderful working with you, your psycho-educational assessment has provided tremendous insight for us, and provided a tool for motivating our son Jonathan to take charge of his learning style, and his life!

Thank you for all your support.

Dear Shawna
Thank you so much.
It is truly one of the best assessments that I have read.

Sincerely,

Dear Shawna,

Thank you for all your work with Shalva. Your gentle nature, pleasant disposition and encouraging words have made working with very enjoyable.

Sincerely,

2 11 11

From: [REDACTED]
Sent: February 18, 2009 3:29 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: thank you

Michele and Kevin,

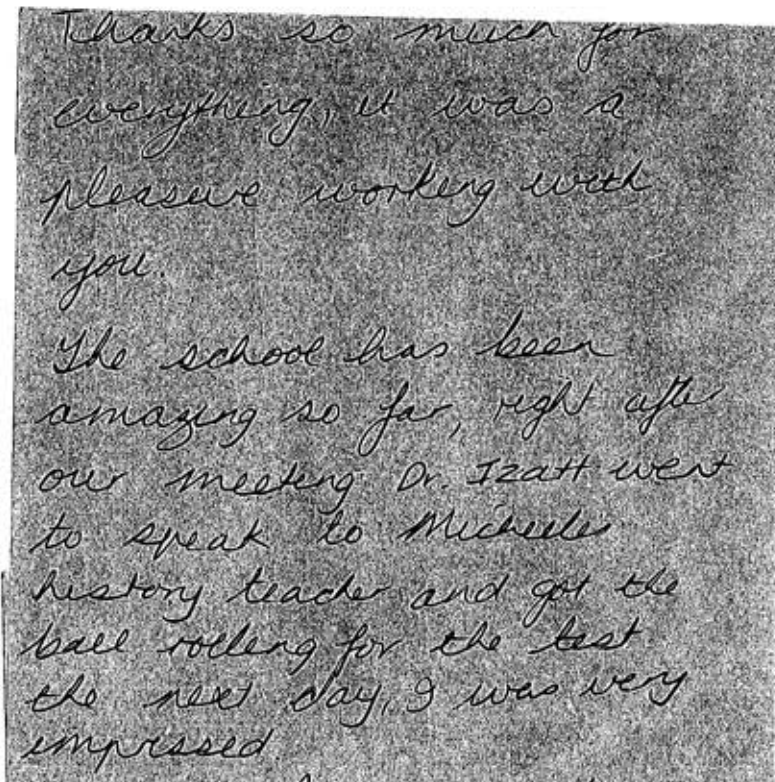
Nothing is more important than each individual student. Our collective job is to create a learning environment where Jacqueline can rise to her potential. Shawna provided us with salient information that can be used for that purpose.

Ashley

> To our valued educators at USDS,
>
> We want to thank each of you for your time yesterday and for the
> energy and care you extend every day to our daughter, Jacqueline. It
> speaks very highly about a school when one meeting about one child is
> considered important enough for all to be involved. We very much
> appreciate it. Thank you to you Shawna for so eloquently presenting
> "Jac 101." You did a wonderful job with her.
>
> We look forward to next steps. Thank you all again.
>

From: [REDACTED]@rogers.com]
Sent: September 16, 2008 9:03 PM
To: Shawna Citron
Subject: Re: [REDACTED]

Thank you so much. We feel very lucky to have you to help us. We have made an appointment to see Sarah's teacher and learning specialist so we will get back to you if we need further questions. Much gratitude, Kim



Thanks so much for everything, it was a pleasure working with you.

The school has been amazing so far, right after our meeting Dr. Izatt went to speak to Michelle history teacher and got the ball rolling for the test the next day, I was very impressed.

From: [REDACTED]@aol.com
Sent: December 21, 2008 7:51 PM
To: shawnacitron@rogers.com
Subject: thank you

Dear Shawna,

Thank you for looking after my son Charles, you made it painless for him, and for that I am very grateful.

We wish you and your family a very happy holiday season.

[REDACTED]

One site |

thank you for being my angel

Dear Shawna

Thank you for
your help, expertise and
kindness.



DW.

Sincerely,
Michelle [REDACTED]